

SERVICE TECHNICIAN

Your Role and Responsibilities

In this role, you'll help run what runs the world, by taking on meaningful work that drives real impact.

As an After Sales Technician, a day begins with reviewing service schedules and preparing tools and parts for on-site visits. Travel to customer locations to diagnose, repair, and maintain equipment, ensuring minimal downtime and maximum satisfaction. Handle both planned maintenance and urgent technical issues, document service activities, and communicate clearly with clients and support teams. This role combines hands-on technical expertise with customer service, making each day dynamic and solution-focused.

- Technical Assistance on-site (80% annual journey) and remote (20% annual journey) to resolve the incidents of all our supplied equipments (PV Inverters, BESS and PCS Equipment, MV Switchgear, MV Transformers, Auxiliary panels).
- Daily and technical assistance reports.
- Knowledge and experience in power electronics, interpretation of electrical diagrams, communication networks.
- Remote follow-up of the general operation of equipments with the ability to prevent future errors
- Coordination with engineering department for improvements requests and retrofits

Our Team Dynamics

Our teams support each other, collaborate, and never stop learning. Everyone brings something unique, and together we push ideas forward to solve real problems. Being part of our team means your work matters - because the progress we make here creates real impact out there.

The **Service Team** plays a critical role in ensuring the reliability, performance, and longevity of Siemens Gamesa's power electronic systems across global wind energy projects. This division is responsible for **technical support, maintenance, troubleshooting, and upgrades** of key components such as converters, inverters, and control systems.

Structure & Collaboration

The team is structured into specialized units:

- **After Sales Technicians:** Provide on-site diagnostics and repairs.
- **Service Engineers:** Manage service requests and ensure timely resolution and they give remote support and monitoring
- **Spare Parts & Logistics:** Ensure availability and delivery of critical components.

These units work closely with **R&D, Quality Assurance**, and **Customer Operations**, creating a feedback loop that drives continuous improvement and innovation.

Qualifications for the Role

- Intermediate Level Vocational Education and Training (VET) Module in Electronic, Electrical, Removable Energy or similar
- 3 years experience on a similar role
- Availability for short-term and high-frequency trips, both national and international.
- English level: B2 or higher
- Adaptability, proactive, capacity for initiative and autonomy and commitment to customer satisfaction.
- Valid Class B driving license required.

- Work model: #LI-Onsite

Location: San Fernando de Henares (Madrid)

What's in it for you?

We give you the space to lead, the support to grow, and the chance to make a difference. Whether you're solving problems, building something new, or helping others succeed, your impact is real. You'll be part of a team that values your voice and celebrates your progress.

Benefits

Our benefits? Competitive, comprehensive, and crafted with you in mind.

More about us

Gamesa Electric is a worldwide leader in the design and manufacturing of electrical equipment, with extensive experience in photovoltaics, hydro-electric energy, marine propulsion, wind power and energy storage applications. Cutting-edge technology and innovation at service of renewable energies and environment, contributing with flexible complete solutions to make clean energy more affordable and reliable. Our target is leading the global renewable energy industry, driving the transition towards a sustainable world.

We have the clear goal of driving diversity and inclusion across all dimensions: gender, LGBTQ+, abilities, ethnicity, generations, etc. Together, we are embarking on a journey where each one of us, individually and collectively, welcomes and celebrates individual differences.

If you are interested in the position, please register via the link or send your application to maria.buil@es.abb.com